# From Data to Information 

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## The DIKW Pyramid



[^0] Berengueres and Marybeth Sandell. Independently published, 2019


Numbers
Texts
Meaning

## THE TWO-STEP PROCESS FOR DEVELOPING A DATA STORY



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## Exploratory

## Explanatory

Exploratory Explanatory

Goal Understand Communicate

Audience You Other people

Exploratory Explanatory

Goal Understand Communicate

| Audience | You | Other people |
| :--- | :--- | :--- |
| Data | Very <br> familiarity <br> familiar <br> (you) | Less familiar <br> (others) |


|  | Exploratory | Explanatory |
| :--- | :--- | :--- |
| Goal | Understand | Communicate |
| Audience | You | Other people |
| Data <br> familiarity | Very <br> familiar <br> (you) | Less familiar <br> (others) |
| Visualization <br> focus | Flexibility <br> and speed | Simplicity, <br> clarity, and <br> cohesion |

## How to extract information from data

- Select only relevant data: Identify and focus on the data most important to answering our research question or solving our problem. This may involve filtering or excluding certain data points or variables unnecessary for our analysis.
- Aggregate less important data: Simplify the analysis and make identifying patterns or trends in the data easier. For example, group data by period, geography, or demographic characteristics to highlight key insights.
- Focus only on what is important: Highlight the key insights and avoid clutter or unnecessary information. Use annotations or callouts to draw attention to specific data points or trends.
- Choose the right chart: Choose an appropriate chart for the type of data we are presenting and the message we want to communicate.
- Calibrate the chart to the audience and the message to communicate: Consider the audience when designing the chart. For example, avoid complex charts or technical jargon if your audience is unfamiliar with statistical concepts. Also, consider the message to communicate and choose a chart that best supports that message.
- Remove unnecessary noise from the chart: This includes gridlines, borders, or other visual elements that do not add value to our analysis. A clean and simple chart emphasizes the key insights and makes our data easier to understand.


## DATA PERSPECTIVE

## VISUAL PERSPECTIVE

## Select

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Are we emphasizing only a single crucial piece of information?

# 80\% 



100\% Stacked Bar Chart

Are we drawing a comparison among two or more entities?


Column Chart


Scatter plot


Line Chart
 $\underset{\text { A }}{\text { Category }}$ - $\begin{array}{r}\text { A } \\ \text { B }\end{array}$


Stacked Column Chart

Are we displaying the outcomes of a survey or a questionnaire?


Stacked Bar Chart


Do not like it



Small Bar Charts

Are we explaining the relationship between individual components and the entirety?



Pie Chart


Geographical Map

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## Data Visualization: Challenging Pie Chart Misconceptions



Extracted from a post by Brent Dykes on Linkedln

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## Data Storytelling: Which chart should you use?

It depends on what you're trying to communicate.

## Scenario 1

Which is bigger? A or B? C or D?


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## Data Storytelling: Which chart should you use?

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## Scenario 1

Which is bigger? A or B ? C or D ?
 $\begin{array}{ll}B \\ A & \square \\ C & \square \\ D & \square \\ D & \square\end{array}$

Scenario 2
How much do D and E represent?
B
A
c
D
E

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Scenario 2
How much do D and E represent?


## Totals

Totals refer to the raw values in a dataset. For example, consider a dataset showing our company's sales compared to our competitor's sales. We can use a bar chart showing all the trendlines to show totals.


## Percentage Change

Percentage changes refer to the difference between two values expressed as a percentage of the original value. Use them to measure the change in a value over time.

$$
\% \text { change }=\frac{\text { NewValue }- \text { OldValue }}{\text { OldValue }} \times 100
$$

## Percentage Change (cont.)

Consider again the dataset containing our company's sales compared to our competitor's. Use a line chart to show the percentage change of the current month compared to the previous one, for each represented line.


## Ratio

The ratio is a comparison of two values or quantities. Use it to express the relationship between two values. The formula for calculating the ratio is:

$$
\text { Ratio }=\frac{\text { Value } 1}{\text { Value } 1}
$$

## Ratio (cont.)

Usually, we plot the ratio as a line on a secondary axis, as shown in the following figure:


## Difference

The difference compares two quantities or values directly. A positive value means that the first quantity outperforms the other, and a negative value means the contrary. The formula for calculating the difference is:

$$
\text { Difference }=\text { Value } 1-\text { Value } 2
$$

## Difference (cont.)

Consider the sales dataset again. The following chart describes a bar chart showing the difference between our company's and competitor's sales.


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## Clutters

Clutters are visual elements that take up space but don't increase understanding.
We want to reduce clutter because it makes our visuals appear more complicated than necessary.

Extracted from Data Storytelling with Data by Cole Nussbaumer Knaflic

## Example



## Remove chart border



## Remove gridlines



## Remove data markers



## Clean up axis labels



## Label data directly





## BEFORE

## AFTER

## Example

Let us suppose you work for a humanitarian organization that wants to apply for funding from the Italian government to help the homeless in Italy. The organization would like to apply for funding for the four regions with greater need. Your boss asks you to prepare a summary graph explaining the choice of the four regions.

## Question to answer

Which are the four regions for which we must ask for funding?

| Territory | Sex | Age | Citizenship | Value |
| :--- | :---: | :---: | :---: | :---: |
| Piemonte | M | TOTAL | ITL | 4218 |
| Piemonte | F | TOTAL | ITL | 1496 |
| Piemonte | T | TOTAL | ITL | 5714 |
| Valle d'Aosta | M | TOTAL | ITL | 41 |
| Valle d'Aosta | F | TOTAL | ITL | 17 |
| $\ldots$ |  |  |  |  |

Homeless in Italy in 2021


Homeless in Italy in 2021


## Number of homeless in a population of 1,000 in 2021




[^0]:    * Introduction to Data Visualization \& Storytelling: A Guide For The Data Scientist by Jose

